



## Radford University Crowd Management Policy

### What is a Crowd Manager?

A Crowd Manager is one or more people who are assigned the responsibility of maintaining the safety of occupants during a gathering. This person is responsible for implementing the evacuation plan in the event of an emergency; panic or fire. The proper ratio is one Crowd Manager per every 250 persons.

### Authority and Application

The Virginia Statewide Fire Prevention Code § 403.3 states:

persons congregate. The minimum number of crowd managers shall be established at a ratio of

For the purpose of this policy, a congregation includes spectators, general public, performers, and event staff. This policy excludes routine events that meet the intended use of the assembly spaces such as, but not limited to, classes, seminars, employee events and orientations.

Events that require Crowd Managers shall have a minimum of four Crowd Managers on-duty, and one additional Crowd Manager for every 250 persons. For example, an event with 1,000 persons would require four crowd managers; an event with 1,500 would require six crowd managers. One Crowd Manager must be designated as the Principal Crowd Manager.

Please note that Radford University Administration, Radford University Police Department, State Fire Marshal, Environmental, Health, Safety and Risk Management or the Sponsoring Organization can expand the minimum requirements under this policy depending on the venue and the event.

### What is a Cro

Make sure all EXIT doors are clearly marked and illuminated.

