

Questions and Answers Lab Equipment and Supplies

Question: What account codes should be ordered from VWR?

Answer: VWR is the first point of contact for Laboratory Supplies and Equipment for the following codes:

713410-Laboratory Supplies include expenditures for animals used in research, blood or blood components used in analysis, chemicals, gases, reagents, specimen slides, test tubes, and similar laboratory supplies.

722410-Laboratory Equipment include laboratory equipment that cannot be reported in account #72241C. Include expenditures for blood gas analyzers, Bunsen burners, centrifuges, freezing point depression instruments, gas chromatographs, incubators, microscopes, spectrophotometers, and similar equipment.

72241C-Laboratory Equipment Controllable Use this account code for purchases of laboratory equipment if the equipment cost (per item) is \$5,000 or more or if the equipment item(s) are components of an assembled unit which the aggregate cost of all items totals \$5,000 or more. Who to contact for regular customer support?

Answer The toll free number to reach us is 1-800-541-4534 or email education@vwr.com

Question How can I place orders?

Answer Orders can be continued to be placed through the eVA punch-out catalog.

Question: What is the Radford University Hot List?

Answer:It is a best value "hot list" list of items specific to the University based on historical spend.

Question:How does an end-user know if an item is on the RU Hot List?

Answer Contact VWR to see if they can provide. If not, please have VWR provide a waiver.

Question: Where does rebate money go?

Answer Goes to a central budget that supports the Strategic Plan initiatives. Does not go back into the department budget.

Question: Can you search for an item rather than going through the list?

Answer Yes. On the VWR Home Page there is a search engine at the top.

Question: Do you lease liquid nitrogen tanks or others?

Answer: No VWR does not offer leasing agreements.

Additional questions can be emailed to Ronda London at rlondon1@radford.edu.