Starfish gives you a convenient way to keep track of your students – raising flags when you observe a pattern of behavior that concerns you, ensuring that the people on campus who can intervene are aware. It also allows your students to easily book an appointment with you or someone else who can help.

Getting started is easy. Accessible through your existing systems (often your Learning Management or Student Information system) Starfish will automatically display all students that you have been assigned or are enrolled in your courses.

Simply log into https://radford.starfishsolutions.com/starfish-ops/session/casLogin.html.

From there, you can raise flags about students, review flags that have been raised about your students, and provide additional information

This guide highlights the steps for completing four common tasks in Starfish:

Setup your Profile	. 2
Setup your first Office Hours block	3
Respond to a Progress Survey for students in your courses	4
Raise a Flag on one of your students	5

Frequently Asked questions	6
How do I get more detail on a student?	6
How do I cancel office hours?	. 6
How do I change how I am emaidetail	

Some of your profile, such as your contact information, is imported from your LMS or SIS.

- 1. Click on your name in the Top Navigation bar and select the tab.
- 2. Help students put a face to your name by using the photo or placeholder to upload a photo.

link beneath your existing

Browse to a photo file (.jpg, .png, or .gif), and then click the button to update your photo.

3. Edit your and add an

address to have

Starfish send email to an address other than your institution email. Select the radio button to receive email at both accounts.

- 4. Double check that the selected matches your time zone. This time zone will be used when including appointment times in emails from Starfish.
- 5. Add information to the and sections to let students know a bit more about you. This information will appear to students who can make appointments with you in Starfish.
 6. Click the button to save your changes.

For more information and additional profile settings, reference the <u>End Users' Guide to Connect</u>. You may also find the following Starfish Two Minute Tips helpful:

- Update your Starfish Profile;
- •

© 2013, 2014 Starfish Retention Solutions, Inc. | Proprietary and Confidential

Page 2 of 6

You will receive an email reminder when there is a new survey for you to complete. Each individual survey presents a student roster for one course section on whom you can raise flags.

1. Select the progress survey link



Notes: