

Policy: RUSH staff is dedicated to providing the best healthcare possible. Our patients may expect to receive considerate and respectful care. We will honor your rights to be informed and involved in making decisions about your care. Likewise, patients are expected to understand their responsibilities to the Student Health providers.

## **PATIENT RIGHTS**

1. You have the right to choose your providers and to receive information about the provider.
2. You have the right to be treated with courtesy, have privacy during care, and have your property treated with respect.
3. You have the right to participate in the development of your plan of care. You have the right to be informed in advance about all care that will be provided and of any changes in the care.
4. You have the right to be informed of the professional disciplines of the staff.
5. You have the right to receive necessary information from you provider before you consent to any procedure or treatment.
6. You have the right to confidentiality with regard to information about health, social, and financial circumstances.
7. You have the right to expect RUSH to release information only as required by law or authorized by you.

## **PATIENT RESPONSIBILITIES**

As a patient of Carilion/Radford University Student Health you have the responsibility to:

1. Notify RU Student Health of changes in your condition, such as hospitalization, symptoms, and medication changes.

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